DJIBRIL KOUNTA

IT SUPPORT & SOFTWARE DEVELOPMENT

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GitHub | Portfolio | LinkedIn

PROFILE

Computer engineering graduate with hands-on computer repair and maintenance experience at Camsoft (2020-2024). Skilled in hardware and software troubleshooting, component replacement, system installation and customer assistance. Develops projects using C#/.NET and SQL Server, with HTML/CSS and WordPress experience. Seeking IT support or software development opportunities.

TECHNICAL SKILLS

IT support: Hardware and software troubleshooting, installation, maintenance and user assistance.
Development: Web and desktop applications, object-oriented programming and SQL databases.
Technologies: C#, .NET, ASP.NET MVC, WPF, SQL Server, HTML/CSS, WordPress, C++.
Tools: Git, Visual Studio, Word, Excel and Outlook.

RELEVANT EXPERIENCE

Camsoft | Computer repair & maintenance | **2020-2024**

• Diagnosed hardware and software issues and replaced faulty components.

• Installed and reinstalled systems and software; maintained and troubleshot peripherals.

• Assisted customers and explained solutions adapted to their needs.

Centrale de sécurité Couche-Tard | Central operations | **2026-present**

• Handle calls, alarms and intervention requests; relay information and coordinate responses.

• Prepare reports and follow up through Outlook while respecting procedures and confidentiality.

Qprest | Administration & reception | **2023-2024**

• Provided customer service, maintained records and performed data entry.

• Prepared office documents and helped resolve everyday computer issues.

SELECTED PROJECTS

DiskMaster - Windows maintenance and disk-cleanup application developed with C#/.NET and WPF.

ADEBOG - Web application for boxing-club membership, registration and administration.

Babi Industrie - Built and customized the company website using WordPress.

EDUCATION & LANGUAGES

DEC in Computer Science | Cégep du Vieux Montréal | In progress
Licence in Computer Engineering | Université Libre de Guinée | 2024
Languages: French - advanced | English - intermediate